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| --- | --- |
| After-sale case reference |  |

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| --- | --- | --- |
| To be completed by the KEHUA TECH after-sale department | | |
| After-sale case opening date | | Click here to enter a date. |
| After-sale case closing date | | Click here to enter a date. |
| RMA number | |  |
| Additional information requested | |  |
|  | | |
| To be completed by the KEHUA France after-sale department | | |
| Request date | Click here to enter a date. | |
| Customer name |  | |
| Country of installation |  | |
| Product model |  | |
| SN of the product |  | |
| Object of the request |  | |
| Installation date | Click here to enter a date. | |
| Characteristics of the installation (PV power, smart-meter type, installation method of the product,…) |  | |
| Anti-injection function enabled ? |  | |
| Description of the problem |  | |
| Error codes |  | |
| Measurements:   * PV voltage * Grid voltage * Grid frequency |  | |
| Document provided for warranty | Purchase invoice  Installation report  Maintenance report  Electrical installation diagram | |
| Remarks |  | |