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| After-sale case reference |  |

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| To be completed by the KEHUA TECH after-sale department |
| After-sale case opening date | Click here to enter a date. |
| After-sale case closing date | Click here to enter a date. |
| RMA number |  |
| Additional information requested |  |
|  |
| To be completed by the KEHUA France after-sale department |
| Request date | Click here to enter a date. |
| Customer name |  |
| Country of installation |  |
| Product model |  |
| SN of the product |  |
| Object of the request |  |
| Installation date | Click here to enter a date. |
| Characteristics of the installation(PV power, smart-meter type, installation method of the product,…) |  |
| Anti-injection function enabled ? |  |
| Description of the problem |  |
| Error codes |  |
| Measurements:* PV voltage
* Grid voltage
* Grid frequency
 |  |
| Document provided for warranty  | [ ]  Purchase invoice[ ]  Installation report[ ]  Maintenance report[ ]  Electrical installation diagram |
| Remarks |  |